
36 Yellowknife Road, Brampton ON, L6R 3X4 Tel: (416) 938-4648 Email: fjamcom@gmail.com

SQL Reporting Analyst

Proactive and versatile database developer offering a diverse background in IT systems and application development focusing on database design and development. Brings experience in design and implementation of IT solutions for business process enhancement including software and database development. Offers extensive certification in key object-oriented programming and database skills, reinforced by a great deal of independent learning business analysis and software development life cycle.

CORE KNOWLEDGE AREAS

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|--------------------------------------|------------------------------|
| ✓ <i>SQL Queries</i> | ✓ <i>System Analysis</i> |
| ✓ <i>PL/SQL Stored Procedures</i> | ✓ <i>Business Analysis</i> |
| ✓ <i>SQL Reports</i> | ✓ <i>Project Management</i> |
| ✓ <i>RDBMS Data Modeling</i> | ✓ <i>Microsoft Access</i> |
| ✓ <i>Object Oriented Programming</i> | ✓ <i>MVC Web Development</i> |
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PROFESSIONAL EXPERIENCE

REPORTING ANALYST

SEP 2017 – PRESENT

Acklands-Grainger Inc, Markham ON

AGI is a company of over 2,600 dedicated team members working together to make it easier for our customers by providing proactive safety and operational solutions. As Canada's largest distributor of industrial supplies, they offer the largest selection of in-stock brand-name products from the world's top manufacturers and the largest exclusive private-label offering in the industry.

- Develop ad-hoc reporting and analysis to meet business requirements on reducing past due open orders.
- Work closely with managers and peers to improve the process of closing open orders.
- Produce standard reports for leaders and managers on a daily and weekly basis for their use in making informed decisions to effectively manage Field Support and Order Management.
- Collaborate with open order team to answer questions and provide additional insight about specific reports at the appropriate level of detail.
- Continually review standard reporting processes and identify areas for continuous improvement.
- Utilize Teradata, Microsoft Access, SQL Server, and Excel Pivots to produce daily reports.
- Participate in cross-functional teams and projects where appropriate to ensure Supplier Management processes, concerns, and business issues are properly addressed for increased productivity, quality, and customer satisfaction/service.
- Execute mass data insertion and extraction from existing database structures(s).
- Move data between Excel spreadsheets and SQL databases as well as between two SQL databases.
- Perform mass data manipulations and generate ad hoc reporting.

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PROFESSIONAL EXPERIENCE CONTINUED

ASSISTANT MANAGER, SHORT-TERM

JAN 2017 – APR 2017

Applied Machines for Telecom and IT Corp, Saudi Arabia - Jeddah

AMTIT is a Saudi telecom company that represents Mitel and AFL in Saudi Arabia. The company provides Mitel IP telephony and hospitality solutions for all business structures in addition to offering AFL fiber optic products to various government agencies. AMTIT is an agent of G.M. Applied Technologies Canada Inc.

- Pitched new strategies during boardroom meetings.
- Helped the company generate new qualified leads.
- Delivered presentations to clients in addition to scheduling appointments.
- Further contributed to business growth by engaging in follow-up sales activities.
- Provided excellent customer service that led to the company maintaining healthy client-business relationships.
- Served as a team player by working closely with the Gulf Cooperation Council (GCC) Mitel Committee.
- Monitored monthly sales and technical performance for improvement opportunities.
- Established and spearheaded a software development department that led to an additional stream of revenue.

SQL DATA ANALYST

JAN 2014 – DEC 2016

ERIS - Environmental Risk Information Services, Toronto ON

EcoLog Environmental Risk Information Service Ltd. (ERIS) is North America's provider of property related environmental risk information. ERIS delivers accurate, affordable, on-demand research services for property related data and reference materials. The ERIS system electronically accesses federal, provincial, and private sector databases containing millions of current and historical environment records to identify potential environmental threats on Canadian properties.

- Efficiently analyzed and reengineered database designs of environmental data from government agencies.
- Standardized and geo-coded locations for geographic referencing purposes using addresses and lat/long coordinates.
- Created, managed, and maintained user documentations. Kept track of bugs and documented their solutions.
- Developed PL/SQL programs in Oracle Developer to read data, manipulate data, perform data analysis, and solve a wide range of database problems while maintaining data consistency and integrity.
- Wrote scripts to import data from various formats into existing database (SQL) structures.
- Mapped unstructured data to existing database structure(s).

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EDUCATION & CERTIFICATION

Bachelor of Technology (Jan 2014 – Dec 2016) *Memorial University, St. John's NL*

Advanced Diploma in Software Engineering (Jan 2012 – Dec 2013) *Centennial College, Toronto ON*

Computer Science Fundamentals – Continuing Education (2007) *Mount Saint Vincent University, Halifax NS*

Oracle SQL Expert Certification (2010) ♦ Oracle Certified Developer Associate (2010) ♦

Oracle SQL Professional Training (2009) *Seneca College, Toronto ON*

Microsoft .NET Certificate of Achievement (2009-2010) *Centennial College, Toronto ON*

Unix/Linux System Administration Professional Training (2009-2010) *Seneca College, Toronto ON*

Junior Level Linux Professional Certification (2011)

CompTIA Network+ Certification (2010) ♦ CompTIA A+ Certification (2010) ♦

First Aid Certificate (2011) *Genix Protection Services Inc., Toronto ON*

REFERENCES AND WORK SAMPLES AVAILABLE UPON REQUEST
